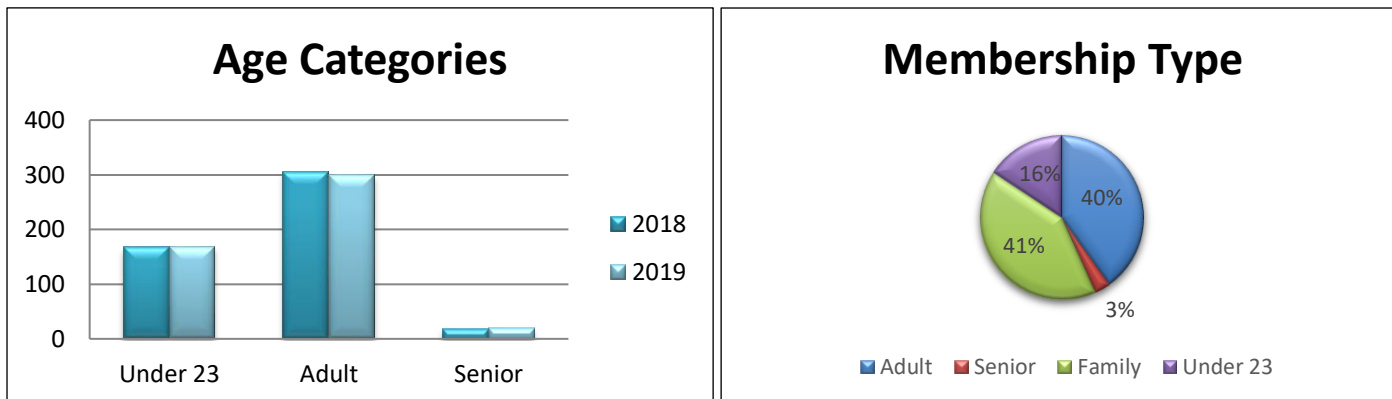


2019 Membership Report – Adrian Miflin

Thanks to all the members that have renewed again this year and welcome to all the new members that have joined for the first time.

This has been the first year that we have used the British Cycling membership system to renew memberships and apart from a few minor issues members have been able to renew online successfully. The system isn't the most user friendly and doesn't give us everything we would like, but with the potential complications of managing a large number of members and current GDPR regulations, the system does give us a working solution. Members are reminded that memberships run for 12 months from their joining date so not everyone will need to renew on the 31st Dec.



The main issue encountered is members renewing without login in to their British Cycling account, this can generate a duplicate membership entry which generates additional work, so please ensure you login as part of renewing your membership and contact British Cycling for assistance if you can't login for any reason. Login details will be included with your renewal email which you will receive prior to your member expiration date. Your expiration date is shown on your Team MK membership card.

You can check and update your contact details at any time by accessing your British Cycling dashboard @ https://www.britishcycling.org.uk/dashboard#my_account your username is your membership number. Note that these details are shared with your BC membership if you have one.

We have attracted 119 new members this year, with 20% of members not renewing, membership numbers have remained fairly constant at 488 members.

